

Refund policy

General rules

In general, the Society does not provide any refund for tickets already sold. A customer can hand his ticket over to a third person if he wishes so. If tickets are personal, the customer should inform the Society of the change at least 7 days in advance of the event.

Cancellation of an event

In case the event is cancelled, full refund for tickets is provided.

Change of date

In case a date of an event is changed, customers are offered an option to return tickets for the full refund of money. Change of time within the same day is not considered to be a change of date and in this case refund is not provided.

Other circumstances

The Society provides services, therefore, it does not accept responsibility for frustrated expectations or psychological damage. A customer cannot claim refund in any of such situations. By buying a ticket for any of the Society's event, a customer accepts Society's right to decide on how the service is provided. Unless it is stated otherwise in an offer, the Society reserves the right to decide on the standard of service where it is undefined.